

PWS 6 Year Warranty (Door and Door Range Accessories).

PWS door ranges carry a 6-year guarantee from date of their invoice against defects in materials and workmanship when inspected as per the industry standard subject to the following terms and conditions;

'When components are viewed with normal or corrected vision at arm length there shall be no obvious defects that would detract from the appearance of the furniture in its normal position of use. For example components shall be free of the following: -

- *Machining Imperfections - torn grain, sanding marks, inaccurate edge trimming*
- *General - excessive variations in colour.*
- *Poor Finishing - lacquer runs, pimples, and shrinkage.*
- *Irregular Joints - poor jointing, gaps.*

Finished components shall not have any sharp edges or splinters that are likely to cause discomfort or injury to persons during normal use of the furniture.'

PWS are certified FIRA Gold members ensuring that our doors confirm to relevant Industry and British standards.

Cleaning should be undertaken using a mild soap solution only, wiping with a damp (not wet) cloth, finally drying with a soft clean cloth. Never use an aggressive cleaning solution, bleach or other chlorine based cleaners.

Localised heat/steam can damage fascias, those fitted to dishwashers/washing machines are not covered against excessive steam or water contact. Components fitted in close proximity to ovens, grills, ranges, kettles, toasters etc. will not be covered by the guarantee unless heat deflectors/preventative measures have been installed/ undertaken.

Newly plastered rooms should be left to environmentally stabilise before storage and installation of doors, whatever their material.

Timber products are subject to some movement with changes in moisture in the environment. This movement may be expressed in the form of a hairline crack (whisper line) in the paint surface along the joint. This is a characteristic of painted timber products and does not represent a fault. Claims for whisper lines post installation will not be accepted.

In the event that the original colour/finish has been discontinued, PWS will offer the nearest possible alternative.

Any claims against the guarantee arising from everyday wear and tear are excluded.

PWS accepts no liability for re-fitting costs, loss of production, expenses or any other consequential cost.